

瑞兴电管家 APP 使用说明

V1.0

Document Information

Info	Context
Keyword	瑞兴电管家 APP
Abstract	本文简要描述瑞兴电管家 APP 的使用方式

目录

1 .快速安装 APP 1

 1.1 下载 APP..... 1

 1.2 APP 登录..... 1

2 核心功能操作 2

 2.1 基础功能..... 2

 2.2 高级功能..... 7

1. 快速安装 APP

1.1 下载 APP

- 打开链接下载 APP https://www.risinghf.com/APP_risingdgj/index.html
只支持安卓安装包



1.2 APP 登录

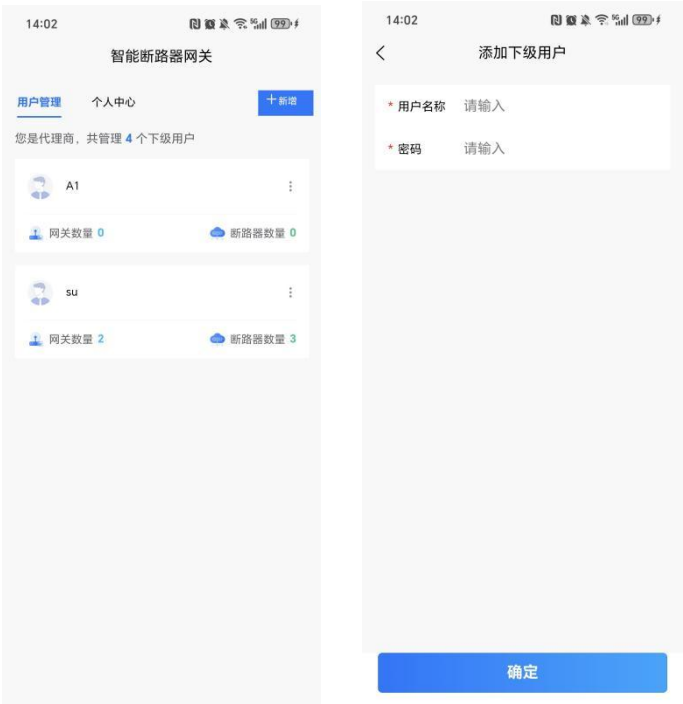
- 打开 APP 进行登陆，登陆界面如下图所示。代理商账号和密码请向我们技术支持团队获取。



2 核心功能操作

2.1 基础功能

- 添加下级用户：用代理商账号登录后，可在“用户管理”界面“新增”下级用户。

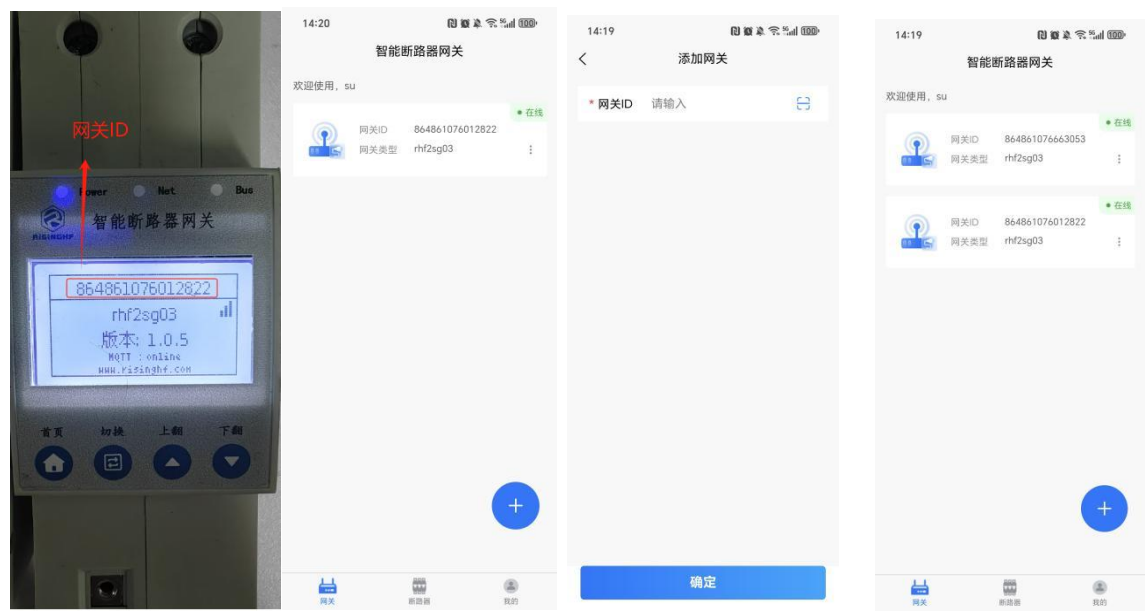


注：代理商和下级用户账号都可以登录 APP，添加网关和断路器。

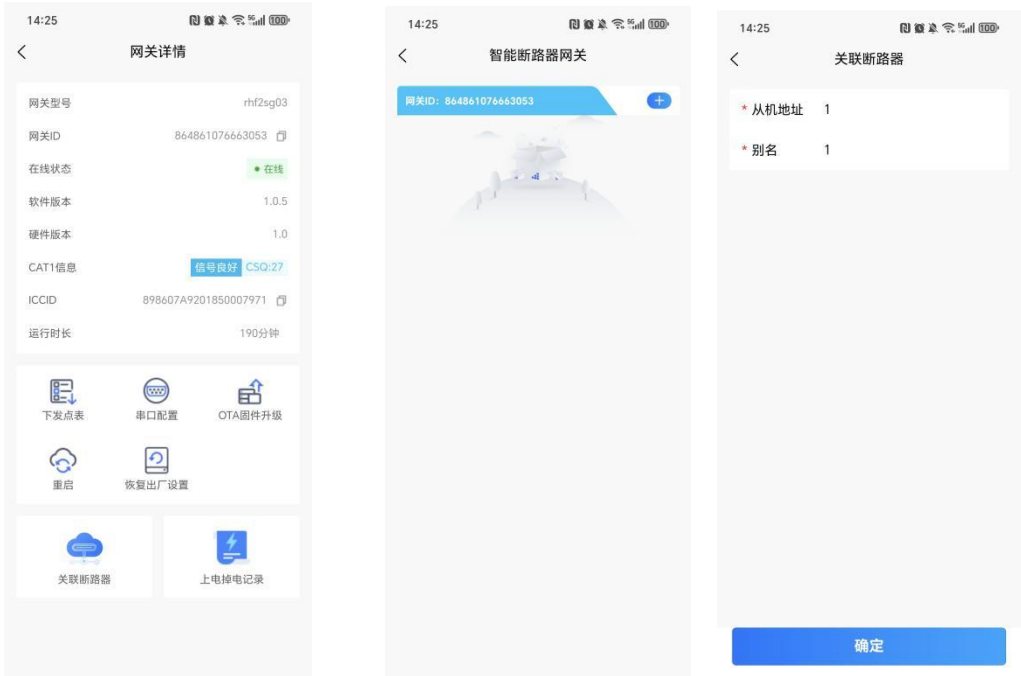
- 下级用户的删除和修改密码：代理商账号可删除下级用户和修改下级用户密码



• **网关添加：** 点击右下角“+”，添加网关 ID，添加完成后可查看网关信息。网关 ID 是设备唯一标识，在网关 LCD 屏幕上有相关信息。



• **断路器设备添加：** 在“网关详情”界面点击“关联断路器”绑定（添加）断路器。每台网关可以绑定多台断路器，断路器以从机地址进行区分，同时用户可为每台断路器设置方便记忆的别名，用以理解其用途或者识别场所等。



注：若不清楚断路器从机地址，可向技术支持团队咨询或获取。

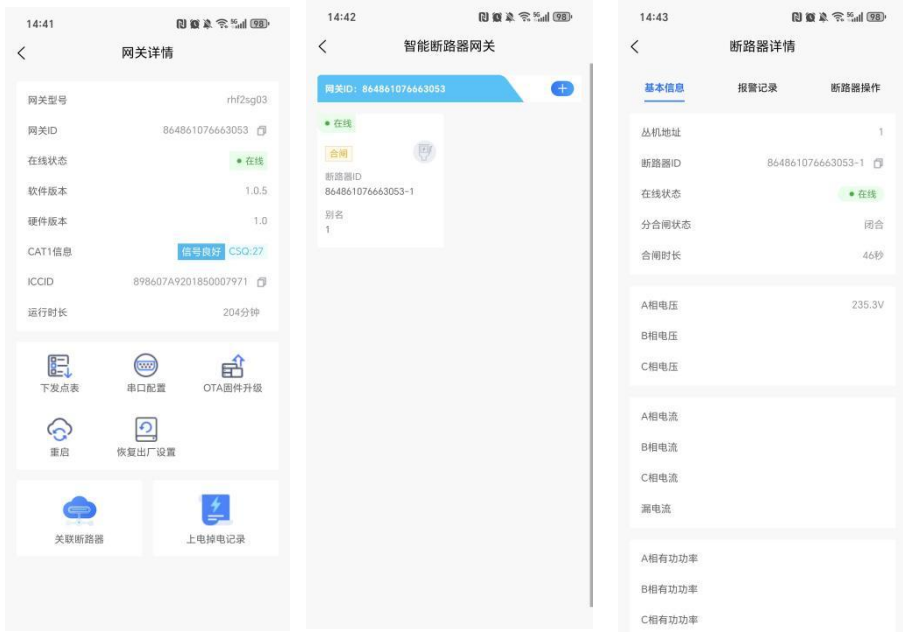
- 网关点表下发和串口配置：网关点表 URL 和串口配置根据断路器类型来决定。

注：

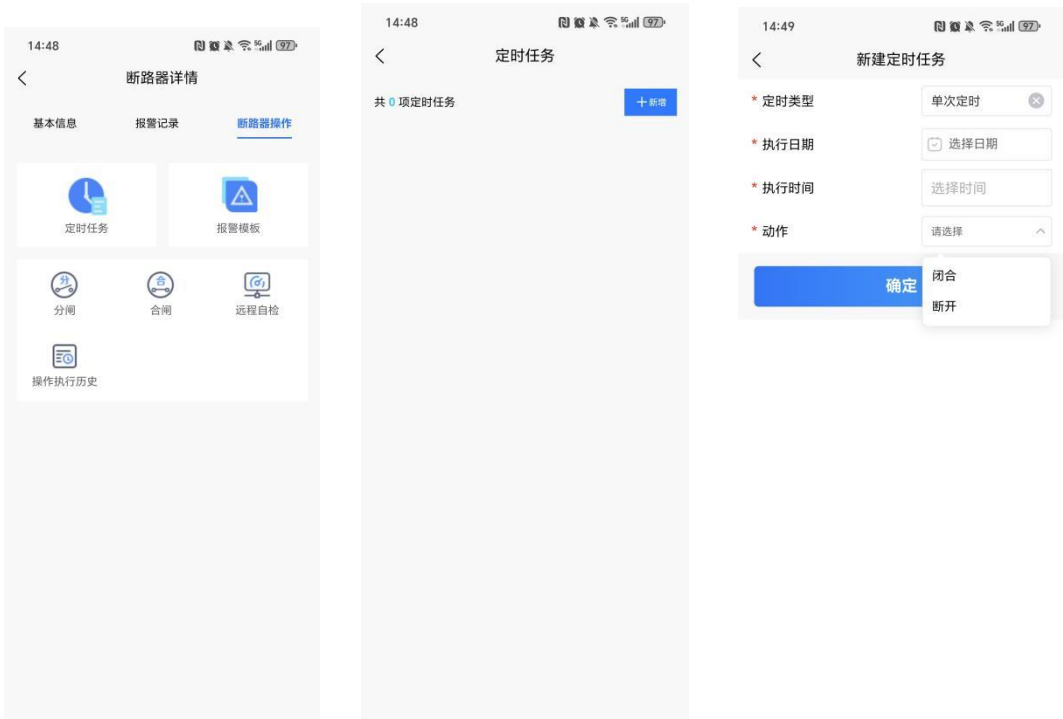
- 1) 点表决定网关可以支持何种断路器工作，默认已经匹配好，不需要用户进行下发；
- 2) 默认上报周期为 10 分钟；
- 3) 串口配置，默认为 9600/8/1/None, 一般不需要用户进行设置。
- 4) 若需修改点表，可联系当地技术支持。



- 实时数据查看:通过 APP 查询网关以及挂载在网关上的断路器设备状态。APP 对应页面滑动下拉动作可以刷新数据。



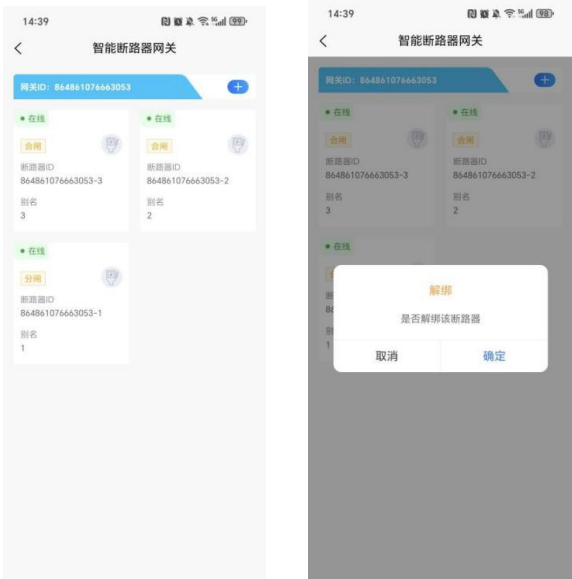
• **断路器设备控制：**通过断路器操作可远程实现断路器的通断以及自检，并且可以新建定时任务来对断路器进行合闸关闸操作。每个断路器允许建立多个定时任务，满足用户灵活的控制需要。定时任务分为单次定时，循环定时，满足多种场景的需求。



• **报警信息查看：**点击“网关→关联断路器→选中断路器→报警记录”即可查看断路器报警信息。报警信息同时有处理状态，未处理的报警信息，提示用户需要特别关注并且要进行处理，实际消除报警后，可点击报警消息，弹出的确认窗口点击“已处理”，确认后报警状态将变为已处理。

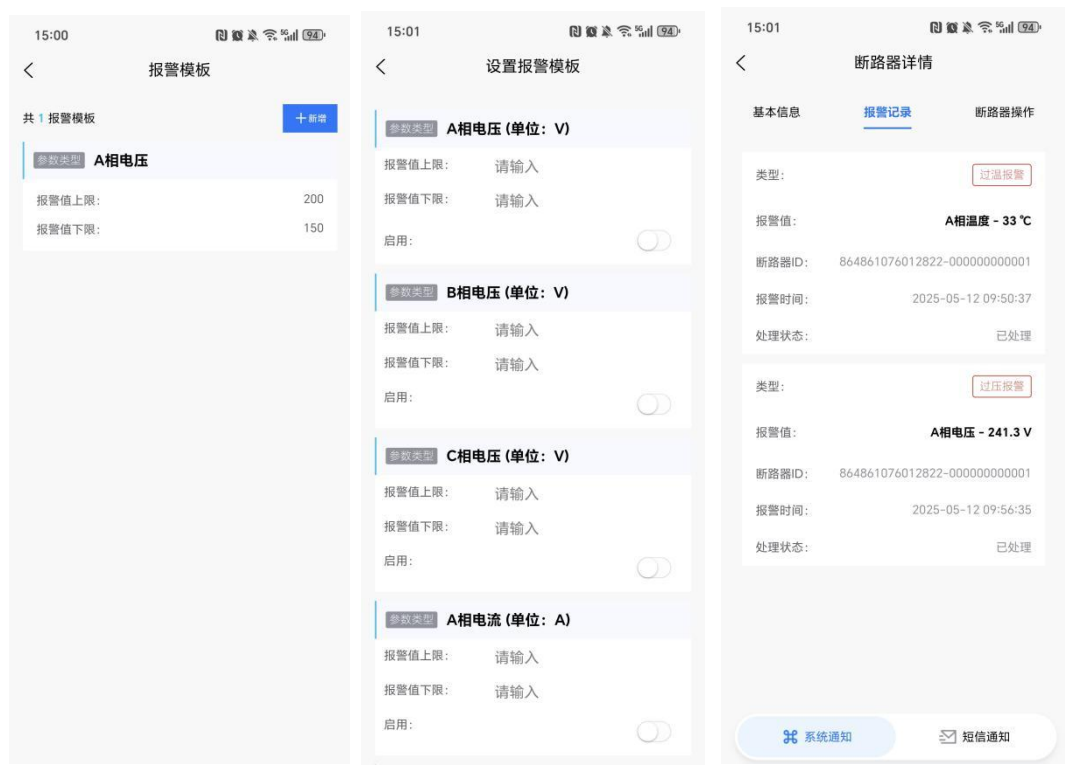


• **多断路器设备管理：**在多个断路器设备的情况下，长按选中的设备可进行解绑操作，解绑后断路器设备将会删除。



2.2 高级功能

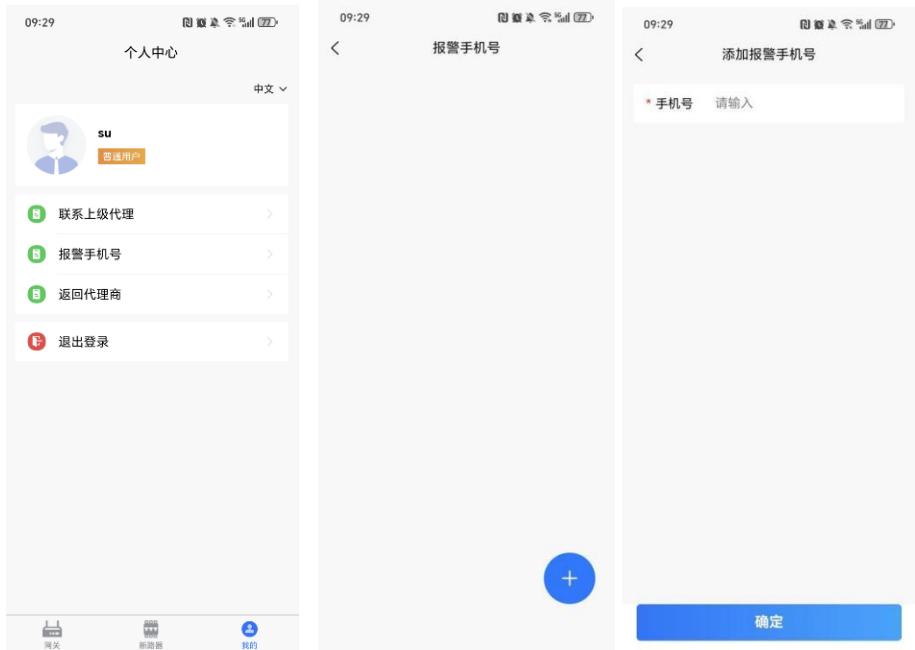
• **报警设置：**用户可通过 APP 内“断路器→断路器操作→报警模板”对断路器进行配置，设置完成后点击“启用”即可完成配置，该模板内可配置电压阈值，漏电流阈值，温度阈值。当触发报警时，APP 会系统通知、短信报警、下发分闸命令。



注：

- 1) 各参数类型报警条件的设置规则，约定如下：
若实际参数值大于设定的报警值上限，或者小于设定的报警值下限，满足其一即产生报警。
- 2) 报警设备在 APP 首页断路器页面会置顶，醒目显示正在报警的设备。同时会触发短信报警。
- 3) 报警消息未处理的设备，在 APP 首页断路器页面会置顶，用户处理且确认后报警状态将变为已处理，设备将在报警栏取消置顶。
- 4) 断路器硬件，当电压 $\leq 160V$ 、 $\geq 275V$ ，漏电电流 $\geq 30\text{ mA}$ 时会自动跳闸，请注意与 APP 上的电压报警模板和漏电电流报警模板的区别。

• **报警手机号设置：**在“个人中心”界面添加报警手机号码后，断路器发生报警可通过短信通知



- 网关 OTA 升级：可向支持团队获取最新网关固件 URL，一般不需要用户进行设备升级。



Revision

V1.0 2025-06-09

Please Read Carefully:

Information in this document is provided solely in connection with RisingHF products. RisingHF reserve the right to make changes, corrections, modifications or improvements, to this document, and the products and services described herein at any time, without notice.

All RisingHF products are sold pursuant to RisingHF's terms and conditions of sale.

Purchasers are solely responsible for the choice, selection and use of the RisingHF products and services described herein, and RisingHF assumes no liability whatsoever relating to the choice, selection or use of the RisingHF products and services described herein.

No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted under this document. If any part of this document refers to any third party products or services it shall not be deemed a license grant by RisingHF for the use of such third party products or services, or any intellectual property contained therein or considered as a warranty covering the use in any manner whatsoever of such third party products or services or any intellectual property contained therein.

UNLESS OTHERWISE SET FORTH IN RISINGHF'S TERMS AND CONDITIONS OF SALE RisingHF DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY WITH RESPECT TO THE USE AND/OR SALE OF RisingHF PRODUCTS INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (AND THEIR EQUIVALENTS UNDER THE LAWS OF ANY JURISDICTION), OR INFRINGEMENT OF ANY PATENT, COPYRIGHT OR OTHER INTELLECTUAL PROPERTY RIGHT.

RISINGHF PRODUCTS ARE NOT DESIGNED OR AUTHORIZED FOR USE IN: (A) SAFETY CRITICAL APPLICATIONS SUCH AS LIFE SUPPORTING, ACTIVE IMPLANTED DEVICES OR SYSTEMS WITH PRODUCT FUNCTIONAL SAFETY REQUIREMENTS; (B) AERONAUTIC APPLICATIONS; (C) AUTOMOTIVE APPLICATIONS OR ENVIRONMENTS, AND/OR (D) AEROSPACE APPLICATIONS OR ENVIRONMENTS. WHERE RISINGHF PRODUCTS ARE NOT DESIGNED FOR SUCH USE, THE PURCHASER SHALL USE PRODUCTS AT PURCHASER'S SOLE RISK, EVEN IF RISINGHF HAS BEEN INFORMED IN WRITING OF SUCH USAGE, UNLESS A PRODUCT IS EXPRESSLY DESIGNATED BY RISINGHF AS BEING INTENDED FOR "AUTOMOTIVE, AUTOMOTIVE SAFETY OR MEDICAL" INDUSTRY DOMAINS ACCORDING TO RISINGHF PRODUCT DESIGN SPECIFICATIONS. PRODUCTS FORMALLY ESCC, QML OR JAN QUALIFIED ARE DEEMED SUITABLE FOR USE IN AEROSPACE BY THE CORRESPONDING GOVERNMENTAL AGENCY.

Resale of RisingHF products with provisions different from the statements and/or technical features set forth in this document shall immediately void any warranty granted by RisingHF for the RisingHF product or service described herein and shall not create or extend in any manner whatsoever, any liability of RisingHF.

RisingHF and the RisingHF logo are trademarks or registered trademarks of RisingHF in various countries.

Information in this document supersedes and replaces all information previously supplied.

The RisingHF logo is a registered trademark of RisingHF. All other names are the property of their respective owners.

© 2015 RISINGHF - All rights reserved

<http://www.risinghf.com>